



415 S. 2nd St, River Falls
Just north of Cascade Ave.
(715) 425-6177

Next Due Date:
Feb. 25
Thursday

Your payment is on time if it is received by closing time. Mail your payment in time to meet this date, or drop your payment at:

River Falls
Our office, 415 S. 2nd Street.
Due date deadline: 5 p.m.

Prescott
First National Bank, 1151 N. Canton Street.
Due date deadline: lobby - 5 p.m., drive-up window - 6 p.m.

Avoid late fees with EFT!
Call us for an authorization form to automatically withdraw from your checking or savings account.



Online bill payers:
Allow 7-10 business days for check processing and mailing to meet our due date.

Visit us at

www.stcroixgas.com

What's on our website?

Requests for:

- ⇒ E-Billing
- ⇒ Budget Billing
- ⇒ Auto check withdrawal
- ⇒ Final Bill
- ⇒ Starting service
- ⇒ Installing service

Links to:

- ⇒ Guidelines for low income programs
- ⇒ Focus on Energy Rebates for new appliances

Home Energy
Financial
Assistance



Low income Wisconsin residents qualify for assistance with bill payment assistance and home weatherization. Call your county office to register for these benefits:

St. Croix County: 246-8257
Pierce County: 273-6788

In addition to bill payment assistance, energy services include:

- Emergency fuel assistance,
- Counseling for energy conservation and energy budgets,
- Pro-active co payment plans,
- Targeted outreach services,
- Emergency furnace repair and replacement.

The county Health and Human Services departments review income information and bills, and issue checks for bill payment assistance. They also approve enrollment in weatherization assistance.

WestCAP provides energy conservation repairs to reduce the cost of home energy for low income people. Correcting health and safety hazards and potentially life-threatening conditions is the first consideration in WestCAP activities. Call your county to qualify for a referral to WestCAP.

St. Croix County: 246-8257
Pierce County: 273-6788



Wisconsin's **Focus on Energy**, a public-private partnership, has a low income program called Targeted Home Performance. Call them for a referral to expert assistance on assessing the energy improvement potential of your home. 1-800-762-7077.

Combined, these programs help over 100,000 Wisconsin households annually.



Savings Tip!
Groundhog Day means
Change your
Furnace
Filter

Feb. 2

Your furnace fan pulls air through a filter to keep the heating elements clean. As dust builds up on the filter, your furnace will be working harder than it needs to. Save money on your gas and electricity bills by changing your filter at least twice each winter.



Has it been more than 2 years since your last tune-up? We tune up and repair furnaces and other gas appliances.

Call for an appointment, Tuesday, Wednesday or Thursday. You must be at home during our visit.

Compare
our price!
Residential Rate



Our price vs. other fuels

Jan. 2010:
\$0.9417 (about \$0.94).

⇒ This is equivalent to paying \$0.86 per gallon for propane or \$0.69 per gallon for fuel oil.

Is your neighbor on natural gas service? If not, suggest a call to us, to install service this summer. The first 80 feet of service line are free.

You pay a mix of the cost of natural gas from the open (unregulated) market, without mark-up, and our regulated operating costs and profit. Our rates change monthly and are reviewed by the Public Service Commission of Wisconsin.