



415 S. 2nd St, River Falls
Just north of Cascade Ave.
(715) 425-6177

Next Due Date:
Mar. 25
Thursday

Your payment is on time if it is received by closing time. Mail your payment in time to meet this date, or drop your payment at:

River Falls
Our office, 415 S. 2nd Street.
Due date deadline: 5 p.m.

Prescott
First National Bank, 1151 N. Canton Street.
Due date deadline: lobby - 5 p.m., drive-up window - 6 p.m.

Avoid late fees with EFT!
Call us for an authorization form to automatically withdraw from your checking or savings account.



Online bill payers:
Allow 7-10 business days for check processing and mailing to meet our due date.

Visit us at
www.stcroixgas.com

What's on our website?

Requests for:

- ⇒ E-Billing
- ⇒ Budget Billing
- ⇒ Auto check withdrawal
- ⇒ Final Bill
- ⇒ Starting service
- ⇒ Installing service

Links to:

- ⇒ Guidelines for low income programs
- ⇒ Focus on Energy Rebates for new appliances



Snowy, Icy Gas Meter Photos Wanted!

Help us warn our gas customers: keep your gas meter free of snow and ice accumulations. We need a photo of a snowy or icy gas meter for this newsletter.

Snow and ice build-up can block the venting of the pressure regulator (the disc shaped component next to the meter).



If the gas regulator is frozen open, excess gas pressure will build up inside your indoor gas piping. If it's frozen closed, gas pressure will drop and furnaces may not work properly.

Do you have a snowy or icy gas meter? Take a photo! Then grab a broom and knock that snow and ice off! Do not use a hammer or metal tool or force, for you may damage the piping and cause a leak.

You might ask permission to look at your neighbors' meters. If you find a hazardous situation and fix it, you will be doing them a favor!

Send us your digital photo at info@stcroixgas.com. We offer a \$25 prize for the best photo.

We publish both in color (on our website) and black and white, so a color photo with good contrast is preferred. Avoid shadows crossing the meter set.

Deadline: March 31, 2010.

Do icicles form above your gas meter? You may need a plastic shield. Call us for solutions at 425-6177.

Do you know the smell of a gas leak?



Natural gas is naturally odorless, and we add a non-toxic chemical called 'mercaptan' that smells like rotten eggs or a skunk's odor.

If you smell this smell in your home, you could have a natural gas leak. Leave the house, without using electrical switches or cell phones that could ignite the gas. Call us from a safe location.

Call us at 715-425-6177. Our gas leak response visits are free.

You could have a small leak on your piping indoors. We can fix this for you, at the cost of an appliance repair service visit.

Be aware of gas odor imposters: dead plants, over-used cat boxes, or other smelly items. Don't let these be neglected. They may cause you to ignore a real leak and stay in the house when a hazard exists.

Compare our price!
Residential Rate



Our price vs. propane

Feb. 2010: \$0.8483 (about \$0.85) per therm.

One therm of natural gas contains the same heating value as one and one-tenth of a gallon of propane. If propane were priced equivalently for its heating value, its price would be \$0.79 per gallon. However, propane is typically about twice the cost of natural gas, for the same heating value.

Is your neighbor still using propane? If so, suggest a call to us to install natural gas service this spring. The first 80 feet of service line are free. We start installing service lines in April.