

SERVICE RULES - SCHEDULE SRVC-1

Deposits

Residential and commercial customers shall be required to make cash deposits or other guarantees as a condition for service, subject to the requirements specified in the Wisconsin Administrative Code PSC 134.061 and 134.0615.

Conditions of Delivery

1. Therm basis of billing. Gas billed under these rates shall be on the therm basis. Meter readings in cubic feet shall be adjusted to therms using an adjustment for heat content provided by the delivery pipeline or its designee.
2. This rate schedule applies to gas distributed to one customer at one location through one meter. For those customers where, at the Company's sole discretion, two or more meters are required for service, all such meters shall be combined and the total service charge shall be the same as though one meter was installed.
3. Gas not for resale. Gas obtained under the Rg-1, Rm-1, Cg-1, Cg-2, Ig-1, Ig-2, and PG-1 Rate Schedules may not be resold by the customer.
4. Customer charge for temporary meter turnoff. Customers who have their meters turned off and back on within a 12-month period shall pay the Customer Charge applicable to the customer for the period while service was not being used.
5. Temporary Gas Service. A customer taking temporary gas service shall pay the rates applicable to the class of service rendered, and shall be subject to these rules and regulations. In such case, the Company may require that the customer pay in advance the cost of the installation and removal of all facilities, including the meter, required to furnish the desired service, less the salvage value of such facilities.
6. Temporary Suspension of Gas Service. The Company may temporarily suspend service in order to make repairs and improvements in its distribution system. Whenever possible, such changes shall be made so as to cause the least inconvenience to the customer as a whole.
7. Escaping Gas. The customer shall immediately give notice to the Company of any gas escaping in or about the premises.
8. Continuity of service. The company will use reasonable diligence to provide an uninterrupted and regular supply of service, but it shall not be liable for any interruptions, deficiencies or imperfections of service not due to its own negligence. The Company may temporarily suspend the delivery of service when necessary for the purpose of making repairs, changes, and improvements upon any part of its system. The Company shall not be liable for any losses, injuries or damages to persons or property due to disconnection of service in accordance with the disconnection rules.