

SERVICE RULES - SCHEDULE SRVC-1
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Policy for Periodic Inspection of Customers' Appliances

Periodic inspection is made through the medium of service calls, during unscheduled visits to the customers premises to re-establish service, or when responding to a possible gas leak situation. Inspections consist of checking burners and pilots for proper operation and observation to the extent practicable, of the condition of controls and safety devices.

The customer is notified as to any improper or unsafe conditions that may be observed. Any necessary adjustments or repairs of the type generally performed by the Company's service organization and requested by the customer are done at the Company's prevailing rates.

No adjustment or services is provided for gas pilots on oil burners or other equipment where use of gas is merely incidental.

No inspection is made when the customer signifies that it is not desired.

The inspection is limited to conventional gas-consuming equipment such as cooking appliances, water heaters, refrigerators, incinerators, clothes dryers, gas space heating and space cooling equipment.

The Company does not undertake to inspect industrial or commercial process equipment or special gas-consuming appliances, unless the customer specifically requests such an inspection, and then only conventional appliances are inspected.

The Company inspection policy is solely for the benefit of customers and the Company assumes no liability for the condition of any appliances, piping or equipment beyond the outlet side of its meters or for any injury or damage in any way resulting therefrom.