

SERVICE RULES - SCHEDULE SRVC-1

Diversion of Service

When the Company determines from reasonable evidence that a customer has obtained gas service, in whole or in part, whether intentionally or not, by means of devices or methods which interfere with the proper metering of such service, the Company reserves the right to estimate and present to such customer for immediate payment a bill to include the following:

1. The deficiency in revenue occasioned by such interference with the proper metering for the entire period of such diversion as determined from inspection of the customer's meter record, the customer's admission of the duration of such interference, or any other evidence indicating the duration and extent of such interference.
2. The cost of any and all damage done to the Company's equipment due to such interference with its metering.
3. The cost incurred by the Company in investigation and correction of the diversion, such as the cost of installing, reading, testing, and removing meters; and such other incidental costs. If the customer fails to arrange to comply with these requirements, either in payment of the above-mentioned bill or in changing the piping and metering, the Company will discontinue service in accordance with its filed disconnection rules.

Once the Company has issued a bill for any or all of the above charges, payment may be due within 24 hours of billing or the customer may be subject to an eight day notice of disconnection.

In the event any tamper-proof installation so installed shall be the subject of further damage or interference by the customer or customer's permittees, the Company shall have the right to terminate service without further notice.

Nothing in these rules shall preclude the right of the Company to prosecute, according to law, customers apprehended in the diversion of service.

Deferred Payment Agreement

The Company shall offer Deferred Payment Agreements to residential customers. For requirements of Deferred Payment Agreements, see Wis. Admin. Code 134.063.