



[www.stcroixgas.com](http://www.stcroixgas.com)

415 S Second St  
River Falls, WI 54022  
(715) 425-6177

## MARCH 2020

**Due Date:**  
**March 25,**  
**Wednesday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

**River Falls Location:**

Our office, 415 S. 2nd Street.  
Due date deadline: 5 p.m.

**Prescott Location:**

First National Bank,  
1151 N. Canton Street.

Due date deadline:

lobby - 5 p.m.,  
drive-up window - 6 p.m.

**Bank Online bill payers:**

allow 10 business days for  
your payment check to reach  
us to avoid late fees.



ONLINE: Visit us at

[www.stcroixgas.com](http://www.stcroixgas.com).

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968. There is a \$3.99 transaction charge.

Or... AutoPay is free and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.

## Budget Customer bills have a new payment amount

Your new bill, due March 25th, reflects a new budget payment if you are a Budget Plan customer.

Your new bill reflects your actual usage so far this Budget Plan year (since July) and the actual cost of gas so far. A projection was made for your average costs through the end of the Budget Year.

## Carbon Monoxide Detectors: End-of-Life Warnings

Beeps signal that your detector must be replaced

Heads up: Carbon Monoxide detectors don't live forever.

In 2009, Underwriters Laboratories (UL), began requiring an **end-of-life warning** to alert homeowners when their carbon monoxide alarm has reached the end of its useful life. Some manufacturers included this feature in all of its carbon monoxide alarms as early as 2001. Many carbon monoxide alarms have a proven life of seven to ten years, depending on the model type.

Carbon monoxide alarms do not detect the presence of carbon monoxide when in end-of-life mode.

Is your carbon monoxide alarm beeping? To determine if your alarm is at the end of its life, refer to the following:

- End-of-Life warning will occur every 30 seconds
- If the alarm has a digital display, it displays the ERR or END error code.
- Replacing the battery WON'T STOP the beep
- The beep will ONLY STOP when the alarm is out of power.



## Enjoy year-round comfort and savings

Living efficiently isn't just something we do – it's who we are. By taking steps to save energy this winter, you can improve the comfort and health of your home while driving real economic benefits and growth for Wisconsin.

St. Croix Gas and FOCUS ON ENERGY® are proud to provide incentives for insulation and air sealing, home heating upgrades, renewable energy solutions, and more.

Find a contractor and get started at [focusonenergy.com/wholehome](http://focusonenergy.com/wholehome) or call 800.762.7077 for more information.

\*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at [focusonenergy.com/utilities](http://focusonenergy.com/utilities).

