



www.stcroixgas.com
 415 S Second St
 River Falls, WI 54022
 (715) 425-6177

OCTOBER 2020

Due Date:
October 26,
Monday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:
 Our office, 415 S. 2nd Street.
 Due date deadline: 5 p.m.

Prescott Location:
 First National Bank,
 1151 N. Canton Street.
 Due date deadline:
 lobby - 5 p.m.,
 drive-up window - 6 p.m.

Online bill payers:
 allow 10 business days for
 your payment check to reach
 us to avoid late fees.



ONLINE: Visit us at
www.stcroixgas.com.

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968.

There is a \$3.99 transaction charge.

Or... AutoPay is free and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.

Sign up for Auto Pay—Mail this form to us, or drop at our office

Simplify your life with Auto Pay for your gas bill. Each month, on the due date, St. Croix Gas will automatically withdraw your gas bill payment from your checking or savings account. This service is free!

When your bill arrives at the beginning of the month, you will see the amount that will be withdrawn. The payment will not be withdrawn until the due date, usually the 25th, or later if that falls on a weekend or holiday.



I authorize St. Croix Gas and the financial institution named below to initiate entries to my checking or savings account. This authority will remain in effect until I notify you in writing to cancel it in such time as to afford the financial institution a reasonable opportunity to act on it.

Customer Gas Account # _____

Customer Name _____

Customer Address _____

Customer Signature: _____

Bank Routing # _____ Bank Account # _____

Important! Enclose a voided copy of your check or savings account deposit slip (mark the word VOID across it) or a deposit verification form on bank letterhead. The document provided must bear your name.



The key to a comfortable home

After months of being cooped up, many homeowners have been more in-tune to comfort issues in their home. If you sweated through a stuffy summer or are bracing for cold drafts this winter, poor insulation could be the culprit.

When we think of home comfort, our heating and cooling equipment might be the first thing that pops to mind. But if your HVAC equipment is in working order, it's the insulation that often makes the biggest difference. When you have the right insulation and you seal air leaks, your conditioned air stays where you want it—inside the home. That also means less work for your heating and cooling system and lower energy costs.

"My house was incredibly drafty. Getting the insulation put in has made it so much more comfortable. It just makes me feel a lot better when I turn the heat on that I'm not wasting so much of it through the walls." – Robbie W., Wisconsin Homeowner

If you're having trouble getting comfortable at home, it could be a good time to look into improving your insulation and sealing air leaks. Focus on Energy can help make it easier and more affordable. Visit focusenergy.com/myhome to learn more.

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusenergy.com/utilities.

