



www.stcroixgas.com
 415 S Second St
 River Falls, WI 54022
 (715) 425-6177

NOVEMBER 2021

Due Date:
November 29th,
Monday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:
 Our office, 415 S. 2nd Street.
 Due date deadline: 5 p.m.

Prescott Location:
 First National Bank,
 1151 N. Canton Street.
 Due date deadline:
 lobby - 5 p.m.,
 drive-up window - 5:30 p.m.

Online bill payers:
 allow 10 business days for
 your payment check to reach
 us to avoid late fees.

ONLINE: Visit us at:
www.stcroixgas.com.



You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968.

There is a \$4.40 transaction charge.

Or... AutoPay is free and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.

NATURAL GAS PRICES WILL BE HIGHER THIS WINTER

Natural gas prices, along with other energy commodities, have risen sharply in recent months. Natural gas prices are at a seven year high. Shortages of natural gas may be possible if severe cold weather occurs. While we don't expect a repeat of last February's severe cold event that pushed deep into Texas, freezing off gas wells and driving spot prices of natural gas to historic levels, spot prices could still spike during cold snaps due to general shortages of supply.

St. Croix Gas, like other utilities, rely on spot purchases to meet the swings in demand of our customers during periods of cold weather. St. Croix Gas has roughly 50% of its projected winter supply requirements locked in at prices well below current market conditions, which should temper the increases in our rates this winter. Overall, we expect prices to be 20 to 30 percent higher this winter over rates experienced the last several years prior to the historic price spikes during last February's cold snap.

To mitigate the impact of higher gas prices, we encourage our customers to conserve energy. Programmable thermostats provide an excellent means of adjusting your heating requirements according to your schedule at home. Focus on Energy provides a \$50 incentive for the purchase of qualified smart thermostats (see www.focusonenergy.com). Also, consider asking your heating contractor for a furnace tune-up to be sure it is running as efficiently as possible.



Insulation is one of the most important and beneficial improvements you can make to your home. It helps you stay warmer in the winter, cooler in summer, lowers your energy usage and can even help with indoor air quality. Here are a few tips to get the most out of your insulation project:

- Consider starting with an energy assessment
- Ask about air sealing—it's important to seal leaks before insulation is installed
- Make sure the thermal resistance, called R-value, is no less than R-49
- Get multiple quotes and ask about FOCUS ON ENERGY® cash incentives

St. Croix Gas partners with Focus on Energy to help make these projects easier and more affordable for our customers. For information on financial incentives visit focusonenergy.com/insulation or call 855.338.8866.

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.

