



www.stcroixgas.com
 415 S. 2nd Street
 River Falls, WI 54022
 (715) 425-6177

FEBRUARY 2022
Due Date:
February 25,
Friday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:
 Our office, 415 S. 2nd Street.
 Due date deadline: 5 p.m.

Prescott Location:
 First National Bank,
 1151 N. Canton Street.
 Due date deadline:
 lobby - 5 p.m.,
 drive-up window - 6 p.m.

Bank Online bill payers:
 allow 10 business days for
 your payment check to reach
 us to avoid late fees.



ONLINE: Visit us at
www.stcroixgas.com.

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968. There is a \$4.40 transaction charge.

Or... AutoPay is free and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.

ENERGY ASSISTANCE for help paying your bill

Low income Wisconsin residents qualify for energy bill payment assistance.

Call WestCAP to register at (715) 265-4271.

Or complete a fillable application form at www.westcap.org.

In the past, the county Health and Human Services were the agencies to call. This has changed and WestCAP is now the agency to assist you.

WestCAP is also the starting point for assistance with weatherizing homes for low income Wisconsin residents.



We might be contacting you! Your meter might be changed out this winter.

Every winter we replace meters that are 15 years old. The old meters are sent out for testing to be sure they are keeping track of your usage accurately. If not, the customer gets an adjustment bill or refund.



A uniformed St. Croix Gas technician will visit to notify you if your meter is on our list for this year. If you are not home, he will leave a door hanger asking you to call us to make an appointment for the meter swap. Please call us as soon as you receive the door hanger. After we install the new meter, we will need to enter your home to relight your gas appliances.



FOCUS ON YOUR DREAM HOME

Look for a builder who partners with FOCUS ON ENERGY® to build your dream. You'll enjoy:

- Premium indoor air quality
- Protection against mold and carbon monoxide
- Lower utility bills
- Consistent temperatures and no drafts
- Superior ventilation

LEARN MORE! focusonenergy.com/newhome | 800.762.7077 | newhomes@focusonenergy.com

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.

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