



www.stcroixgas.com

415 S. 2nd Street
River Falls, WI 54022
(715) 425-6177

Office hours: Weekdays
8 AM to 5 PM

MAY 2023

Due Date:

**May 25,
Thursday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:

Our office, 415 S. 2nd Street.
Due date deadline: 5 p.m.

Prescott Location:

First National Bank,
1151 N. Canton Street.

Due date deadline:

lobby - 5 p.m.,
drive-up window - 5 p.m.

Bank Online bill payers:

allow **10 weekdays** (not counting holidays) for your payment check to reach us to avoid late fees.

We recommend having it process on the 10th of each month to allow for delays.

ONLINE: Visit us at

www.stcroixgas.com.

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968. There is a \$4.40 transaction charge.

Or... AutoPay is FREE and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.



For planting trees, building decks or fences, installing mailboxes, call **811** to reach Diggers Hotline and have your underground utilities located.

It's the law! You must call at least **3 business days** before you dig.



Know what's below.
Call before you dig.

Do you use online bank payments for your gas bills?



Did you know these payments are processed and mailed from out of state? Typically it takes **10 weekdays** for online bank payments to reach us. A federal holiday adds a day.

There may also be processing and postal delays due to weather or personnel shortages.

We recommend initiating payment from your bank no later than the 10th of the month, to reach us by our due date.

OR: use our AutoPay (EFT) service, for automated transfer from your bank account. It's free! And always on time. Sign up at our website. See the white Help Desk block on our homepage, look for the Service Request drop-down menu and choose Bill Payment by EFT. Call us for assistance.



Was your home built before 1975? Can you see your ceiling joists when you look in your attic? Do you have less than one foot of insulation in your attic? Bringing your home up to recommended insulation levels can:

- Reduce your home's heating and cooling costs by up to 15% or more.
- Make your home quieter by reducing noise infiltration.

Talk to a Trade Ally contractor or call FOCUS ON ENERGY® at 855.339.8866 to see if your home may benefit from added insulation and air sealing.

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.



On April 24, 2023, in Docket No. 5230-GR-109, the Public Service Commission of Wisconsin approved new rates for natural gas service provided by St. Croix Gas. The new rates are shown in the table below and will go into effect for service beginning on May 1, 2023.

Rate Schedule	Present Rates	Authorized Rates	Units
Residential Service – RG1			
Customer Charge	\$14.6000	\$14.6000	per month
Distribution Charge	\$0.1060	\$0.1332	per therm
Gas Supply Acquisition Charge – System Supply Service	\$0.0110	\$0.0110	per therm
Residential Service – RM1			
Customer Charge	\$32.5000	\$32.5000	per month
Distribution Charge	\$0.0961	\$0.1211	per therm
Gas Supply Acquisition Charge – System Supply Service	\$0.0110	\$0.0110	per therm
Small Commercial – Firm – CG1			
Customer Charge	\$26.0000	\$26.0000	per month
Distribution Charge	\$0.1036	\$0.1268	per therm
Gas Supply Acquisition Charge – System Supply Service	\$0.0110	\$0.0110	per therm
Small Commercial – Interruptible – IG1			
Customer Charge	\$78.0000	\$78.0000	per month
Distribution Charge	\$0.0843	\$0.1120	per therm
Gas Supply Acquisition Charge – System Supply Service	\$0.0094	\$0.0094	per therm
Large Commercial – Firm – CG2			
Customer Charge	\$55.0000	\$55.0000	per month
Distribution Charge	\$0.1026	\$0.1149	per therm
Gas Supply Acquisition Charge – System Supply Service	\$0.0110	\$0.0110	per therm
Large Commercial – Interruptible – IG2			
Customer Charge	\$115.0000	\$115.0000	per month
Distribution Charge	\$0.0913	\$0.1004	per therm
Gas Supply Acquisition Charge – System Supply Service	\$0.0060	\$0.0060	per therm
Transportation Service – TS1			
Customer Charge	\$115.0000	\$115.0000	per month
Transportation Admin Charge	\$115.0000	\$115.0000	per month
Large Commercial – New – CG3			
Customer Charge	\$76.0000	\$76.0000	per month
Distribution Charge	\$0.1018	\$0.1109	per therm
Gas Supply Acquisition Charge – System Supply Service	\$0.0110	\$0.0110	per therm
Base Average Cost of Gas			
Commodity Rate Charge (Comm)	\$0.3085	\$0.5356	per therm
Seasonal Peak Demand Charge	\$0.1548	\$0.1206	per therm
Annual Peak Demand Charge	\$0.0456	\$0.0353	per therm
Annual Demand Charge	\$0.0023	\$0.0024	per therm
Telemetry Charge			
Customer Charge	\$25.0000	\$25.0000	per month
Act 141 Distribution Rates*			
Residential	\$0.0048	\$0.0049	per therm
Commercial	\$0.0087	\$0.0085	per therm
*Act 141 distribution rates are included in the above distribution service charges			