



www.stcroixgas.com

415 S. 2nd Street
River Falls, WI 54022
(715) 425-6177

Office hours: Weekdays
8 AM to 5 PM

NOVEMBER 2023

Due Date:
Nov. 27,
Monday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:

Our office, 415 S. 2nd Street.
Due date deadline: 5 p.m.

Prescott Location:

First National Bank,
1151 N. Canton Street.
Due date deadline:
lobby - 5 p.m.,
drive-up window - 5 p.m.

Bank Online bill payers:

allow **10 weekdays** (not counting holidays) for your payment check to reach us to avoid late fees.

We recommend having it process on the 10th of each month to allow for delays.

ONLINE: Visit us at

www.stcroixgas.com.

You can pay by credit card or check with Payment Service Network. Call PSN at 877-885-7968. PSN charges a Transaction Fee \$4.40 online/mobile/live agent or \$5.35 IVR (automated) payment.

Or... AutoPay is FREE and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.

CHECK YOUR FURNACE FILTER



One of the easiest ways to prevent wear and tear on your system is to check your air filter. These filters help your furnace and air conditioner remain energy-efficient and improve your home's air quality. This is one type of maintenance that you can handle by yourself. If the filter has a large collection of dust or dirt, you will want to replace it with a clean filter.

When the filter is clogged, your entire system will need to work harder to cool or heat your home. As the system strains, the unit will start to age. In addition to this problem, your system will require more energy to operate. You might even see an increase in those monthly utility bills.

When you are ready to buy a furnace filter, purchase the right one to match your system's dimensions. There are different options, such as fiberglass or pleated filters. Be sure to buy the right model for your unit. With regular filter changes, you can improve your HVAC's efficiency and reduce that excessive wear and tear.



Is your furnace in tune for Winter? We recommend you get your furnace professionally tuned about once a year. During the tune-up, a technician will clean your system, inspect for any operational problems, change your filter, and adjust for optimal efficiency.

Find a FOCUS ON ENERGY® Trade Ally contractor at focusonenergy.com/trade-allies and schedule your tune-up today.

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.

