



[www.stcroixgas.com](http://www.stcroixgas.com)

415 S. 2nd Street  
River Falls, WI 54022  
(715) 425-6177

Office hours: Weekdays  
8 AM to 5 PM

## JANUARY 2024

**Due Date:**  
**January 25,**  
**Thursday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:

Our office, 415 S. 2nd Street.  
Due date deadline: 5 p.m.

Prescott Location:

First National Bank,  
1151 N. Canton Street.  
Due date deadline:  
lobby - 5 p.m.,  
drive-up window - 5 p.m.

Bank Online bill payers:

allow 10 weekdays (not counting holidays) for your payment check to reach us to avoid late fees.

We recommend having it process on the 10th of each month to allow for delays.

ONLINE: Visit us at

[www.stcroixgas.com](http://www.stcroixgas.com).

You can pay by credit card or check with Payment Service Network. Call PSN at 877-885-7968. PSN charges a Transaction Fee \$4.40 online/mobile/live agent or \$5.35 IVR (automated) payment.

**Or... AutoPay is FREE and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.**

## Change your smoke and carbon monoxide detector batteries



We recommend changing the batteries on smoke alarms and carbon monoxide detectors every January. We also recommend taking a look at the date of manufacture or expiration on the device as well. The lifespan is typically 10 years.

They are important safeguards in well-insulated, air sealed homes, and homes with aging appliances. Changing the batteries on a yearly schedule is also a good way to avoid those annoying chirps that signal the expiration of the batteries.

State law requires every residential structure to have both a smoke alarm and a carbon monoxide detector. Landlords are responsible for placing them in rental properties.

Carbon monoxide is a poisonous gas that is colorless, odorless and tasteless and cannot be detected without a carbon monoxide detector. It causes diminished awareness among other symptoms, and can even cause death.



**What are ice dams?** Icicles are pretty, but when they're on your roof, it means you likely have ice dams. Ice dams, caused by snow melting and refreezing at the edge of your roof, form when you have air leaks and a lack of proper insulation in your attic.

**Find out how to fix ice dams and lower your energy bills at <https://focusonenergy.com/residential/insulation-and-air-sealing>.**

\*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at [focusonenergy.com/utilities](https://focusonenergy.com/utilities).

