



www.stcroixgas.com

415 S. 2nd Street
River Falls, WI 54022
(715) 425-6177

Office hours: Weekdays
8 AM to 5 PM

FEBRUARY 2024

Due Date:
February 26,
Monday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:

Our office, 415 S. 2nd Street.
Due date deadline: 5 p.m.

Prescott Location:

First National Bank,
1151 N. Canton Street.
Due date deadline:
lobby - 5 p.m.,
drive-up window - 5 p.m.

Bank Online bill payers:

allow 10 weekdays (not counting holidays) for your payment check to reach us to avoid late fees.

We recommend having it process on the 10th of each month to allow for delays.

ONLINE: Visit us at

www.stcroixgas.com.

You can pay by credit card or check with Payment Service Network. Call PSN at 877-885-7968. PSN charges a Transaction Fee \$4.40 online/mobile/live agent or \$5.35 IVR (automated) payment.

Or... AutoPay is FREE and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.

Safety warning: Keep your gas meter clear of ice and snow

Keep your gas meter clear of snow and ice. Just like scraping off your car or shoveling your sidewalks, it's important to take care of your gas meter after it snows. Allowing snow and ice to build up on your natural gas meter, or fall from the roof above your meter, can lead to dangerous damages. Your natural gas meter's regulator vent must always be clear so the flow of natural gas into the home can be regulated properly. If this vent becomes plugged, the pressure of gas flowing into the home could either increase to a dangerous level, resulting in a fire, explosion or the buildup of deadly carbon monoxide, or decrease, preventing natural gas from flowing to your gas appliances.

Allowing a large amount of snow to pile up on a meter can lead to pipes breaking, causing dangerous gas leaks. After every snow, be sure to clear off your gas meter gently using your hands or a broom. Never use a shovel on the meter. If you rely on a snow removal company to clear your property, be sure they are also safely clearing snow and ice from your meter, and a path to your meter. If you have a seasonal property or are away on vacation, ask someone to check your natural gas meter and vents, especially after a significant storm. Snow should also be cleared from the roof above the meter to prevent falling snow or ice from damaging the meter or associated piping. After major snow storms, take a walk around your property and ensure all vents are clear of snow or ice and that there is a path to your gas and electric meter in case we need to access them in an emergency. Also, be sure all appliance exhaust vents are clear from snow – especially after a winter storm.



Ready to begin saving? Start with a smart thermostat from the FOCUS ON ENERGY® Online Marketplace. A helpful comparison guide and support team will assist you in choosing the model that fits your lifestyle. Save even more by purchasing and installing other energy and water saving devices at discounted prices. Plus receive free shipping on all orders!

Start saving now at <https://focusonenergymarketplace.com>.

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.

