



[www.stcroixgas.com](http://www.stcroixgas.com)

415 S. 2nd Street  
River Falls, WI 54022  
(715) 425-6177

Office hours: Weekdays  
8 AM to 5 PM

## AUGUST 2024

**Due Date:**  
**August 26,**  
**Monday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

**River Falls Location:**

Our office, 415 S. 2nd Street.  
Due date deadline: 5 p.m.

**Prescott Location:**

First National Bank,  
1151 N. Canton Street.  
Due date deadline:

lobby - 5 p.m.,  
drive-up window - 5 p.m.

**Bank Online bill payers:**

allow 10 weekdays (not counting holidays) for your payment check to reach us to avoid late fees.

We recommend having it process on the 10th of each month to allow for delays.

ONLINE: Visit us at

**[www.stcroixgas.com](http://www.stcroixgas.com).**

You can pay by debit/credit card or electronic check with Payment Service Network. Call PSN at 877-885-7968. PSN charges varying Transaction Fees.

**Or... AutoPay is FREE and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.**



Get your **FREE** pack of energy efficient bath products to handle all the clean up from summer activities. Your pack includes a handy water-saving handheld showerhead—perfect for rinsing off kids and pets after a day outside, an energy-smart dusk-to-dawn nightlight, and pipe wrap insulation to keep water temps just right and cut down on energy use.

Order your FREE pack now at: <https://focusonenergymarketplace.com/free>.

\*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at [focusonenergy.com/utilities](http://focusonenergy.com/utilities).



## Our Budget Billing Plan year starts in August

If you would like your gas bills to be predictable year-round, talk to us about the Budget Billing Plan. We set up your Budget by making a custom forecast of your next 12 months of gas bills. We average them to give you a monthly payment amount.

This bill averaging plan means you pay more than you owe in the warmer months and less in the colder months. Each month you will receive a bill stating the Budget amount due, and also the actual charges incurred.

We re-evaluate twice a year to 'true up' to your actual usage and actual market gas prices. Changes to your monthly budget amount will be seen on the August and March statements.

Sign up by calling us today, 715-425-6177, weekdays, 8 am to 5 pm. Or use our website. On the Home Page, look for the Help Desk section, and under the Service Requests heading is a drop-down box. Click on the down-arrow and click on Budget Billing for an application form. Questions? Give us a call.