



www.stcroixgas.com

415 S. 2nd Street
River Falls, WI 54022
(715) 425-6177

Office hours: Weekdays
8 AM to 5 PM

JANUARY 2025

Due Date:

January 27,
Monday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:

Our office, 415 S. 2nd Street.
Due date deadline: 5 p.m.

Prescott Location:

First National Bank,
1151 N. Canton Street.
Due date deadline:
lobby - 5 p.m.,
drive-up window - 5 p.m.

Bank Online bill payers:

allow 10 weekdays (not counting holidays) for your payment check to reach us to avoid late fees.

We recommend having it process on the 10th of each month to allow for delays.

ONLINE: Visit us at

www.stcroixgas.com.

You can pay by debit/credit card or electronic check with Payment Service Network. Call PSN at 877-885-7968. PSN charges varying Transaction Fees.

Or... AutoPay is FREE and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.



We might be contacting you! Your meter might be changed out this winter.

Every winter we replace meters that are 15 years old. The old meters are sent out for testing to be sure they are keeping track of your usage accurately. If meter test is inaccurate the customer will see an adjustment on a following bill.

A uniformed St. Croix Gas technician will visit to notify you if your meter is on our list for this year. If you are not home, he will leave a door hanger asking you to call us to make an appointment for the meter swap. Please call us as soon as you receive the door hanger. After we install the new meter, we will need to enter your home to relight your gas appliances.



Know about C.O. (Carbon monoxide)

Carbon monoxide is odorless, invisible, and in high enough concentrations, deadly. Make sure you have carbon monoxide detectors with fresh batteries for the winter. If it alarms, call 911.



WEATHERIZATION ESSENTIALS

AS LOW AS \$0.99

Don't let the cold weather get you down! FOCUS ON ENERGY® is offering weatherization essentials at unbeatable prices to help keep your home warm and comfortable all winter long.

Free shipping on all orders!



Scan to access the Focus on Energy Online Marketplace.

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.

