



[www.stcroixgas.com](http://www.stcroixgas.com)

415 S. 2nd Street  
River Falls, WI 54022  
(715) 425-6177

Office hours: Weekdays  
8 AM to 5 PM

## **FEBRUARY 2025**

**Due Date:**

**February 25,  
Tuesday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

**River Falls Location:**

Our office, 415 S. 2nd Street.  
Due date deadline: 5 p.m.

**Prescott Location:**

First National Bank,  
1151 N. Canton Street.  
Due date deadline:  
lobby - 5 p.m.,  
drive-up window - 5 p.m.

**Bank Online bill payers:**

allow 10 weekdays (not counting holidays) for your payment check to reach us to avoid late fees.

We recommend having it process on the 10th of each month to allow for delays.

ONLINE: Visit us at

**[www.stcroixgas.com](http://www.stcroixgas.com).**

You can pay by debit/credit card or electronic check with Payment Service Network. Call PSN at 877-885-7968. PSN charges varying Transaction Fees.

**Or... AutoPay is FREE and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.**

**We might notify you of a change-out of your gas meter!**

**It will require that you be at home.**

**Watch for a door hanger.**

Every winter we replace meters that are 15 years old. The old meters are sent out for testing to be sure they are keeping track of your usage accurately. If meter test is inaccurate the customer will see an adjustment on a following bill.

A uniformed St. Croix Gas technician will visit to notify you if your meter is on our list for this year. If you are not home, he will leave a door hanger asking you to call us to make an appointment for the meter swap. Please call us as soon as you receive the door hanger. After we install the new meter, we will need to enter your home to relight your gas appliances.



**FREE HOME ENERGY  
REPORT IN 10  
MINUTES OR LESS**

**Unsure of where to begin your energy efficiency journey?**

The FOCUS ON ENERGY® Online Home Assessment Tool is the perfect place to start. In just a few minutes, you can discover energy efficiency savings for your home and rebates offered to cut energy waste and save money!

**Learn more at <https://focusonenergy.com/home-assessment>.**

\*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at [focusonenergy.com/utilities](https://focusonenergy.com/utilities).

