



www.stcroixgas.com

415 S 2nd St
River Falls, WI 54022
715-425-6177

Office hours: Weekdays
8 AM to 5 PM

OCTOBER 2025

Due Date:

October 27,
Monday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:

Our office, 415 S 2nd St
Due date deadline: 5 pm

Prescott Location:

First National Bank,
1151 N Canton St
Due date deadline:
lobby - 5 pm
drive-up window - 5 pm

Bank Online bill payers:

allow 10 weekdays (not counting holidays) for your payment check to reach us to avoid late fees.

We recommend having it process on the 10th of each month to allow for delays.

Pay by card: You can pay by debit/credit card or electronic check with Payment Service Network. Call PSN @ 877-885-7968. PSN charges varying Transaction Fees.

Or... AutoPay is FREE and automatic each month—details on our website.

Pair it with Budget Plan to make your gas bill payment amount predictable.

AUTOPAY has no fees!

With AUTOPAY (also called Electronic Funds Transfer) your gas bill is paid automatically by your bank, on the due date. No Fee!

Complete this form and return to us with a voided check, if available for **checking account autopay**. Or a voided savings account deposit slip for **savings account autopay**.

I authorize St. Croix Gas and the financial institution named below to initiate entries to my checking or savings account. This authority will remain in effect until I notify you in writing to cancel it in such time as to afford the financial institution a reasonable opportunity to act on it.

Customer Account # _____

Customer Name _____

Customer Address _____

Bank Name _____

Check Routing # _____

Checking ___ Savings ___ Checking Account # _____

Authorized Customer Signature: _____

Important! Enclose a voided check, if available for checking account autopay. Or a voided savings account deposit slip for savings account autopay. Your check/deposit slip must bear your name.



Ghosting is a term for the dark streaks or dirty marks on your ceilings or walls that can be caused by dust or soot sticking to areas of condensation. This could be a sign of air leaks or poorly installed insulation. Scrubbing or painting over the spots will only temporarily get rid of the ghosting.

For a professional 'ghosting' busting solution, visit focusonenergy.com/trade-allies to contact a FOCUS ON ENERGY® Trade Ally contractor. They can identify the cause of the issue and offer recommendations on how to move forward. Ask them about insulation and air sealing rebates that can help you save.



Find a Trade Ally in your area today!

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.

