



www.stcroixgas.com

415 S 2nd St

River Falls, WI 54022

715-425-6177

Office hours: Weekdays

8 AM to 5 PM

OCTOBER 2026

Due Date:

October 26,

Monday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:

Our office, 415 S 2nd St

Due date deadline: 5 pm

Prescott Location:

First National Bank,

1151 N Canton St

Due date deadline:

lobby - 5 pm

drive-up window - 5 pm

Bank Online bill payers:

allow 10 weekdays (not counting holidays) for your payment check to reach us to avoid late fees.

We recommend having it process on the 10th of each month to allow for delays.

Pay by card: You can pay by debit/credit card or electronic check with Payment Service Network. Call PSN @ 877-885-7968. PSN charges varying Transaction Fees.

Or... AutoPay is FREE and automatic each month—details on our website.

Pair it with Budget Plan to make your gas bill payment amount predictable.

Natural Gas safety – the smell warns you of a leak



Do you know the smell of natural gas? If your stove, water heater or furnace leaks, you should recognize it and call us immediately!

Watch for our Awareness brochure in the mail – it contains a “scratch and sniff” sticker that shows you just what a natural gas leak smells like. Show your kids so they recognize natural gas too. Check to make sure your cat litter box and other “smell-a-likes” are not getting confused with a natural gas leak.

Natural gas leaks can happen if piping gets bent or cut or hit by lightning. It can also happen when appliances malfunction. Be safe and leave the building if you smell it and then call us.



FOCUS ON HOME HEATING

Is your furnace in tune for winter? It is recommended to have a professional clean, inspect, and tune-up your furnace to keep it running smoothly which could save you on energy costs.

Find a FOCUS ON ENERGY® Trade Ally contractor at focusonenergy.com/trade-allies and schedule your tune-up today.

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.

